

## 有关调整夜间外股交易人工下单服务的通知

尊敬的客户：

由于公司内部资源调整，我司将于 2020 年 3 月 9 日起缩短提供外股（包括美股）交易夜间人工下单服务的时间，即在香港时间晚上 12 时以后，交易室将不再提供外股交易人工下单服务，但阁下仍可透过网络线上交易系统自行交易。

外股交易时间段	交易室与客服	线上交易
8:30 - 24:00	人工下单热线：(852) 3762 9699 客服热线：(852) 3762 9688 （香港） 400-018-8880 （国内） (客服热线于工作日上午 9 时至下午 5 时半提供服务，服务时间外客户可电邮至 <a href="mailto:cs.pacshk@pingan.com">cs.pacshk@pingan.com</a> 查询)	<a href="https://stock.pingan.com.hk">https://stock.pingan.com.hk</a> 点击 <a href="#">海外股票用户登入</a> 后下单买卖
00:00 - 8:30	<b>不提供人工下单服务</b> 如有问题，请拨打(852) 3762 9699 留言或者电邮至 <a href="mailto:cs.pacshk@pingan.com">cs.pacshk@pingan.com</a> 查询，公司将尽快回复	

如阁下对本函的内容有任何疑问，欢迎致电客户服务部热线（香港）(852) 3762 9688 或（中国内地）400-018-8880，电邮至 [cs.pacshk@pingan.com](mailto:cs.pacshk@pingan.com)，或邮寄至香港中环皇后大道中 99 号中环中心 36 楼 3601 室平安证券（香港）有限公司客户服务部与我们的客户服务主任联络。

谨再次感谢 阁下选用我们的服务！

平安证券（香港）有限公司 谨启  
2020 年 2 月 25 日

此文件由电脑印发，无须签署

25 February 2020

**Notice of Adjustment of the Service Time of Night Manual Dealing for Overseas Stocks**

Dear Valued Client,

In order to utilize our internal resources, the provision of night manual dealing service for overseas stocks (including US stock) will be shortened on 9<sup>th</sup> March 2020. That means starting from 12:00 midnight, you cannot place orders manually via our Dealing Room, but you can still place orders for overseas stocks via our online trading system. You may login “**Overseas Stocks**” via our company webpage <https://stock.pingan.com.hk>.

<b>Overseas Stocks Trading Hours</b>	<b>Manual Dealing and Customer Services</b>	<b>Online Trading</b>
8:30 – 24:00	Manual Dealing Hotline: (852) 3762 9699  Customer Services Hotline – Hong Kong: (852) 3762 9688 – Mainland: 400-018-8880  (Customer Services Hotline will be available from 9:00am to 5:30pm, please send your enquiries to <a href="mailto:cs.pacshk@pingan.com">cs.pacshk@pingan.com</a> after services hours)	<a href="https://stock.pingan.com.hk">https://stock.pingan.com.hk</a> Please Login “ <b>Overseas Stocks</b> ” trading platform and place order
00:00 – 8:30	<b>No manual dealing services available</b> For inquiries, please call (852) 3762 9699 to leave message, or send email to <a href="mailto:cs.pacshk@pingan.com">cs.pacshk@pingan.com</a> , we will reply as soon as possible.	

If you have any questions about the content of this letter, please feel free to contact our Customer Service Officer at (852) 3762 9688 (Hong Kong) or 400 018 8880 (Mainland) or write to us via email at [cs.pacshk@pingan.com](mailto:cs.pacshk@pingan.com) or via post attention to Customer Service Department of Ping An Securities (Hong Kong) Company Limited at Unit 3601, 36/F, The Center, 99 Queen’s Road Central, Hong Kong.

Thank you again for choosing our services!

Yours faithfully,

Ping An Securities (Hong Kong) Company Limited

This is a computer generated printout and no signature is required.